

# SMS implementation and operations course

Instructor: Karim Hijazi

IATA SMS Instructor – IS-BAO Auditor

E-Mail: khijazi@airsynopsis.com

Phone: +971 50 940 2059

## Overview

This 3 day ICAO compliant SMS operation and management course will give you practical experience of systematic management of safety through interactive exercises. Workshops will include activities such as hazard identification, risk assessment and mitigation, Management of Change and SMS evaluation. The course is evaluated through a final exam rewarded by a successful completion certificate.

## Goals

- Acquire fundamental SMS knowledge and skills to support the implementation and operation of a company SMS.
- Manage safety risks proactively.
- Build a positive safety culture.
- Communicate effectively on safety with the civil aviation authority, customers, insurance underwriters and financial institutions.

### Workshop/Course

	Workshop/Course
Management commitment & responsibilities	C
Safety accountabilities	C/W
Appointment of key safety personnel	C
Coordination of emergency response planning	C
SMS documentation	C
Safety Risk Profile	C/W
Hazard identification	C/W
Risk assessment and mitigation	C/W
Safety performance monitoring and measurement	C/W
The management of change	C/W
Continuous improvement of the SMS	C
Training and education	C/W
Safety communication	C

## Key topics

- Safety Policy & Accountabilities
- Management commitment & responsibility
- Hazards Identification
- Creation & Management of a reporting system
- Safety Risk Management
- Management of change
- Safety Promotion

## Who will benefit

- Safety Managers
- Safety Committee members
- Quality Managers

## Certification awarded

You will earn a training certificate upon successful completion of this course.

The certificate will endorse the ICAO compliant syllabus and successful completion of the final exam.